

CSRSA 2019 Conference Agenda– JW Marriott The Rousseau Muskoka Resort & Spa, June 2nd – June 4th

		Rosseau 1,2,3	Port Carling A	Port Carling B
Sunday June 2, 2019	1pm to 4:30pm	Afternoon Networking Activities (Golf)		
	6pm to 7pm	Pre-Dinner Networking Reception (Rooftop & Lakeview Lawn)		
	7pm to 9pm	Dinner (Rooftop & Lakeview Lawn)		
	9pm to 11pm	Evening Reception		
Monday June 3, 2019	7:30am to 9am	Breakfast (Rosseau 4&5)		
	9am to 9:15am	Opening Remarks (Randy Aitken, President CSRSA)		
	General Session One 9:15am to 10:15am	Economic Update (Cris deRitis, Moody's Analytics)		
	10:15am to 10:30am	Break (Foyer)		
	Breakout Session One 10:30am to 11:30am	Innovations in Credit Scoring Technology (Gerald Fahner, FICO)	Using Data and Analytics to Assess Portfolio Health and Mitigate Risk (Kan Zhu & Derek Tinney, Teranet)	The Impact of Channel Dynamics to Credit Adjudication (Jason Wang, Progressa)
	Breakout Session Two 11:30am to 12:30pm	Leveraging AI For Credit Risk Decisions (John Yawney & Michael Kang, Adastra)	Visualizing Big Data to Drive Valuable Real Estate Insights (Philip Bermingham, RPS)	Digital Onboarding and The Customer Experience (Fraud and Identify) (Marc Mosman, Experian)
	12:30pm to 1:30 pm	Lunch (Rosseau 4&5)		
	General Session Two 1:30pm to 2:30pm	Recent Canadian Credit Market Trends: Understanding the Current Industry Risk and Loss Landscape (Audra Schoenfeldt Furer & Venkat Bhardwaj, Argus)		
	Breakout Session Three 2:30pm to 3:30pm	Artificial Intelligence in Credit Decisioning (Terisa Roberts, SAS)	Unlocking Credit Transparency for Canada's Small and Medium Businesses. (Jeff Brown, Equifax & Michael Li, Thinking Capital)	Joint Study on Consumer Behaviours Throughout the Collections Lifecycle (Richard Yap, SCORE & Bonita Panchal, TransUnion)
	3:30pm to 3:45pm	Break (Foyer)		
	General Session Three 3:45pm to 5:00pm	Keynote Speaker (Ron Tite, Founder and CEO of marketing agency Church+State)		
	6:30pm to 9:30pm	Muskoka Steamship Cocktail Reception, Cruise & Dinner		
Tuesday June 4, 2019	7:30am to 9am	Breakfast (Breakfast Cottages)		
	9am to 9:15am	Opening Remarks (Randy Aitken, President CSRSA)		
	General Session Four 9:15am to 10:15am	The Pitfalls of Implementing a New Risk Model (Vivek Kumar, Duo Bank formerly Walmart Canada Bank)		
	10:15am to 10:45am	Break - Hotel Check Out		
	Breakout Session Four 10:45am to 11:45am	AI Joint Presentation - TransUnion & Scotiabank (Jay Beg, Scotiabank, Alex Semenov, TransUnion)	Digital Lending (Adam White, Paynet)	Understanding Co-Borrower Performance (Matt Fabian, TransUnion)
	11:45am to 12:45pm	Lunch (Rosseau 4&5)		
	Breakout Session Five 12:45pm to 1:45pm	Credit Limit Trends & Best Practices for Credit Limit Optimization (Anna Voinovskaia & Kathy Catsiliras, Equifax, Paul Robinson, Canadian Tire Bank)	The Power of A 360 View: The Consumer/Business Owner Juxtaposition (Pam Dodaro, TransUnion)	Undermining the Foundation: Stress Testing Canada's Housing Market (Brendan LaCerde, Moody's)
	1:45pm to 2pm	Break (Foyer)		
	General Session Five 2pm to 3pm	FICO Open Access - How Transparency Impacts Borrower Behavior (Jerry St. Vil & Jenelle Dito, FICO)		
3pm to 3:20pm	Closing Comments & Draw (Randy Aitken, President CSRSA)			

All General Sessions Will Take Place In Rosseau 1,2,3