## CSRSA 2020 Conference Agenda

## Niagara Falls Marriott on the Falls, May $31^{\text{st}}$ - June $2^{\text{nd}}$

Sunday		Oakes Ballroom	Hennepin South	Peninsula
May 31, 2020	1pm to 4:30pm	Afternoon Networking Activities		
	6pm to 7pm	Pre-Dinner Networking Reception		
	7pm to 10pm	Dinner		
Monday	7:30am to 9:00am			
June 1, 2020	9:00am to 9:15am	Opening Remarks (Susan Duffy, President CSRSA)		
	General Session One 9:15am to 10:45am	Building Resiliency to Financial and Non-Financial Risk (Rob Dougall, Romana Mizdrak, Mohamad Al-Bustami, Anie Stuart, OSFI)		
	10:45am to 11:00am	Break		
	Breakout Session One 11:00am to 12:00am	How to Fight Biases in AI and Create Trust (Gerald Fahner, FICO)	Lending Through the Business Cycle (PayNet)	Trends on Title and How They Impact Risk Management Practices (Teranet)
	12:00pm to 1:00 pm	Lunch		
	General Session Two 1:00pm to 2:00pm	Economic Update (Michael Gregory, Deputy Chief Economist, BMO)		
	Breakout Session Two 2:00pm to 3:00pm	Experian's Global Fraud Report (Experian)	Explainable AI for Credit Decisioning (Adastra)	Enhancing Mortgage Underwriting (Opta Information Intelligence)
	3:00pm to 3:15pm		Break	
	Breakout Session Three 3:15pm to 4:15pm	Fraud Consortium Solutions for the Canadian Payments Industry (Verisk)	Small Business Credit: Full Automation? (Arina Eremina, Thinking Capital)	Making Smarter, Data-Driven Valuation Selection Decisions (Philip Bermingham, RPS Real Property Solutions)
	General Session Three 4:15pm to 5:15pm	Keynote Speaker - Cheryl Pounder Presented by Ernst & Young		
	6:30pm to 7:30pm	Networking Reception (Table Rock House Restaurant)		
	7:30pm to 10pm	Dinner (Table Rock House Restaurant)		
Tuesday	7:00am to 8:30am	Breakfast		
June 2, 2020	8:30am to 8:35am	Opening Remarks (Susan Duffy, President CSRSA)		
	General Session Four 8:35am to 9:30am	Customer Credit Decisioning Reimagined: How Cash Flow Data Will Move Us Forward (E&Y)		
	Breakout Session Four 9:30am to 10:30am	State of Canadian Household Finance (James Partridge, Moody's)	Growing and Protecting your Small Business Portfolio with International Credit Data (Equifax)	FICO Score Stress Indicator (FSSI) (FICO)
	10:30am to 11:00am	Break - Hotel Check Out		
	General Session Five 11:00am to 12:00pm	Customer Level Stress Testing as a Competitive Advantage (TransUnion)		
	12:00pm to 1:00pm	Lunch		
	Breakout Session Five 1:00pm to 2:00pm	Millennials and Impact on the Credit Market – Global Study (TransUnion)	Intelligent Collections Modelling (Ernst & Young)	
	General Session Six 2:00pm to 3:00pm	Taking the Surprise Out of Surprise Insolvency (Equifax)		
	3:00pm to 3:30pm	Closing Comments & Draw (Susan Duffy, President CSRSA)		